

DHODS H. SOLEDAD

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Professional Profile

Meticulous IT Quality Assurance professional with a BS in Information Technology and 6+ years of combined experience, both manual and automation. Proven expertise in Fintech, Insurance, and Semiconductor domains. Certified AI Leader, in TOSCA, Scrum Foundation, and Six Sigma Black Belt, with a strong track record in test strategy, team leadership, enhancing software reliability through manual and automated solutions and process improvements.

Technical Skills

- **Testing Methodologies:** Blackbox-Graybox-Whitebox testing, API, Smoke, Sanity, UAT, Regression, Post-production, and Monkey testing.
- **Automation & Tools:** Katalon, Selenium, TOSCA, Web & Mobile Automation, Swagger, Postman, and SQL (SSMS & Oracle)
- **Specialized Skills:** AI Initiatives, QA Resource and Testing management, Scrum & Release Coordination, Business & Change Impact Analysis, RCA, Team Leadership, and Process improvement.

Professional Experience

Quality Assurance Lead

June 2025 – Present

Mynt - GCash | Taguig, PH

- Spearheaded end-to-end quality assurance for high-traffic mobile wallet features, ensuring 99.9% system reliability for millions of active users.
- Developed and maintained automated regression suites using Katalon
- Managed Testing as a Service (TaaS) internationally, overseeing all testing lifecycles for GCash's international product expansions, cross-tribe and cross-border integrations.
- Collaborated with cross-functional Agile teams to identify and mitigate risks during the MVP development of new international fintech products.
- Building internal AI initiatives and Bots for QA and Tribe Guild workflow.

Quality Assurance Lead

Feb 2024 – May 2025

HR Network Inc. / Oona Insurance Philippines Inc. | Muntinlupa, PH

- Executed manual and automated testing (Selenium Java) across B2C, B2B, and B2B2C insurance platforms for local and international markets.
- Designed test templates and strategies, maintaining comprehensive documentation including test plans, cases, and reports.
- Validated API endpoints for e-Payment and collection programs to ensure seamless system integration.
- Served as QA Lead and SME, overseeing project deployments as a Release Coordinator and Integration Analyst.

CIM AUTOMATION ENGINEER

Nov 2022 – Sept 2023

Allegro Microsystems | Paranaque, PH

- Develop, test, deploy, and sustain the "Cell Controller" in-house application for semiconductor machines.
- Conducted onsite performance analysis and machine characterization, both local & international, to optimize automation processes.
- Collaborated with international outsourced developer teams to integrate manual processes into automated production workflows.

QUALITY ASSURANCE ENGINEER

Oct 2021 – Oct 2022

OLVRO Ltd. Co. / Veritaspay Phi. Inc. | Pasig, PH

- Validated payment solutions across POS terminals, mobile apps, and back-office websites, ensuring high usability for kiosks and vending machines.
- Developed automated test scripts using TestProject (Appium) and Selenium IDE.
- Led the SQA team in adhering to STLC and SDLC best practices.

Certifications

- Certified Six Sigma Black Belt (CSSGB®)
- Google AI Leader (GAIL)
- Software Testing Fundamentals for ISTQB
- PMI Agile Certified Practitioner (PMI-ACP)
- Scrum Foundation Professional Certification (SFPC™)
- Katalon Manual to Automation Certification
- TOSCA Automation Specialist (Level 1 & 2)

Education

- **Bachelor of Science in Information Technology**
Polytechnic University of the Philippines, Paranaque Campus (2017 – 2021)